

Ticket Services Prospective Member Information and Instructions

Ticket Services Committee Overview

The Ticket Services Committee is charged with providing a friendly face and “Welcome” to visitors of the Houston Livestock Show and Rodeo™ (the “Show”) and to enhance the experience of all Rodeo patrons. We accomplish this through prompt ticket transactions, courteous service and timely venue information. This is a ticket sales and customer service committee, but without any sales quotas!

About Our Committee

The 2021-2022 Ticket Services Committee consists of a total of over 2,000 Ticket Services Committee volunteers. There are four divisions in our committee: Grounds, Midway, Stadium Support and Administration.

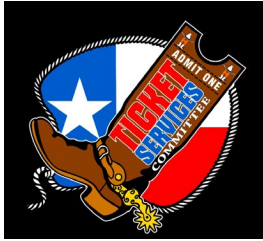
The Grounds Division of 12 teams sells tickets at all perimeter booths for grounds admission to NRG Park that covers NRG Center, NRG Arena and the Carnival area. They also sell tickets to NRG Stadium for the Rodeo and concert. We also fulfill carnival will call tickets.

The Midway Division of 11 teams sells tickets and passes within the carnival area for carnival rides.

The Stadium Support Division of 5 teams assists the Rodeo ticket office during peak times and provides volunteers to assist guests inside *NRG Stadium* during the Rodeo.

The Administration Division handles pre-show duties and includes a Cook Team, Events Team and an Administrative Team that handles a variety of behind the scenes responsibilities in support of the other divisions and the committee as a whole.

With such a large committee, there are always opportunities to advance through the ranks for those who wish to do so!



Rodeo Pre-Season

Meetings

Each member is expected to attend a mandatory committee meeting in December and a training session (mainly for rookies). In addition, there are fun social events that members can attend. Most teams will also schedule their own team meetings and/or social events throughout the year.

Financial Commitment

- Houston Livestock Show and Rodeo Membership - \$50 annually or \$500 lifetime
- Ticket Services Committee Dues - \$65 annually
- Committee Vest (approximate cost is \$65-\$75 each depending on style chosen)

Rodeo Season

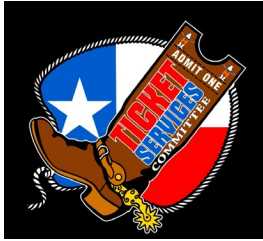
Schedules

Every team member should expect to volunteer approximately 40 hours over the course of the Rodeo season. For most Divisions, that means working 4 – 5 shifts during the 3 ½ weeks of the World's Championship Bar-B-Que Contest and the Rodeo. Schedules are produced at least 3 months in advance allowing for shift trades as needed.

Reliability is of the utmost importance. There is a process for trading shifts if one of your teams' shifts conflicts with your schedule. The schedule could include times during the weekday, nights & weekends. No teams are just weeknights or weekends.

Uniforms

Uniforms consist of blue jeans (no holes or frays), white button-down long sleeve, collared dress shirt, committee vest, black cowboy hat and black cowboy boots. We realize that the first year can be expensive, so the boots and hat are optional for the first year ONLY. If you choose to purchase one or the other, we recommend purchasing the hat. We highly recommend solid black closed toe shoes during the first year if you don't purchase black boots.



What You Receive

In return for your service to the Houston Livestock Show and Rodeo™, every committee member who fulfills their committee requirements receives a gold badge. This gold badge allows volunteers and 1 guest access to the Houston Livestock Show and Rodeo™ at any time except shows labeled “special” performances. That includes all the shopping, livestock shows, food vendors, carnival, rodeo and concert. No guarantee of a seat in NRG Stadium and no access to all levels/clubs or special events on the grounds.

Volunteers also receive a parking tag for access to non-workday volunteer parking lots. Volunteers will receive a ‘work-day’ pass for the days they are scheduled to work for access to work-day volunteer parking lots.

Ready to Join!?

Now that you know who we are and you are ready to join us, there are a few steps you need to take.

1. Become a member of the Rodeo.
2. Request to join the Ticket Services Committee
3. Complete the application that you will be sent
4. Once you are approved and added, pay your committee dues
5. Order your vest

Become a HLSR Member

- Go to rodeohouston.com and click on ‘Members’
- Then select ‘Become A Member’
- Choose your membership level by clicking ‘Become a Member’
- Select ‘Sign Me Up’
- Complete your membership information – under the membership level is an *option* to purchase a Corral Club Membership – this is optional. Corral Clubs are separate ‘bars’ for those who chose to purchase this membership. There are Corral Clubs in all buildings in NRG Park [Stadium, Center, Arena, Hideout]. Corral Club membership allows you to enter some of the clubs as well as purchase drink tickets in the clubs. Corral Club membership does not get you into Chairman’s Club, Director’s Club, Club East, Club West or Sky Suites



- Note – DO NOT request a committee while filling out this section. While completing your membership information please ‘sign’ your indemnity form [saves you another step later].
- Submit your membership information and wait for your member number.

Becoming a Committee Member

- Once you receive your member number, return to the Member Portal
- Select Member Login.
- Select Existing Members to create your account.
- Once you have an account created you should be taken to your membership profile. If not, go back to the Member Login area and login under ‘Returning Users’
- In the membership portal, you can do many things. The first step will be to request our committee.
- Make sure you select ‘**Ticket Services**’! Read the description to double check your selection
- Click ‘SUBMIT’. This will put your name on our committee’s ‘Wait List’
- You will receive an application from TSC with information that we need in order to add you to a team.
- If you know which division and team you would like to join, there will be a place on the application to make that request.

Paying Committee Dues

Once you have been accepted as a committee member, you can log into the member area of the website. Look for the ‘Dues Payment’ tab, once there look for the Ticket Services Committee Dues section. Check the box to pay your dues and complete the payment information.

Ordering Your Vest (and other types of clothing as well**)

- Go to www.houstonuniform.com
- Login ID: hlsr-ticket
- Password: services
- Select ‘Rookies Vests’; then select men’s or ladies vest. Order like any other online site.
- Our Contact: January Carter: 713-789-3774 or january@houstonuniform.com

If you have any questions about ordering from Houston Uniform, contact your team contact if you have one, or ksmithhart@zieglercooper.com .

**Other clothing offered on Houston Uniform website is not all approved as part of our uniforms. But they can be fun to have and wear at other times!



Welcome to the Houston Livestock Show and Rodeo and the Ticket Services Committee!!