



HOUSTON LIVESTOCK SHOW AND RODEO™

NRG Park • March 3-22, 2020

P.O. Box 20070 • Houston, Texas 77225 • 832.667.1000 • rodeohouston.com

4/14/20

2020 TICKET OPTIONS

Half-Price Carnival Packs, Carnival Tickets, Food Cards, Grounds Admission Tickets and Season Grounds Passes

HALF-PRICE CARNIVAL PACK BUYERS: The deadline to upload your Carnival packs and decide to roll-over your packs or request a refund has passed.

If you did not make a request, all packs will be valid to use during the 2021 Houston Livestock Show and Rodeo.

FOOD CARDS

All Food Cards purchased for 2020 can be used for the 2021 Houston Livestock Show and Rodeo — simply hold onto your Food Card and use it at the Carnival food vendors in 2021.

- If you purchased a Food Card online and have not picked it up, it will be available at Will Call in 2021.

GROUND'S ADMISSION TICKETS

Unused Grounds Admission Tickets can be used for the 2021 Houston Livestock Show and Rodeo — simply hold onto your ticket and use it at the gates in 2021. If you do not want to rollover Grounds Admission Tickets to the 2021 Show, you can come to the Rodeo offices and apply for the refund once we re-open. Grounds Admission Tickets must be presented and scanned for use to apply for refund.

GROUND'S SEASON PASS

Grounds Season Passes can be used for the 2021 Houston Livestock Show and Rodeo — simply hold onto your pass and use it at the gates in 2021. If you do not want to rollover your Grounds Season Pass to the 2021 Show, you can come to the Rodeo offices and apply for the refund once we re-open. Refunds on Grounds Season Passes will be pro-rated based on usage.

- If you used your pass three or more times, there is no refund.
- If you used your pass two or fewer times, you will receive a pro-rated refund.
- If you purchased a Season Pass online and have not picked it up, it will be available at Will Call in 2021.

Anyone who wants to apply for a refund, can come to the Rodeo offices once we re-open. We will be announcing hours specifically to handle refunds at some point. All timelines will be fluid based on mandates from local authorities and best practices. Our number one concern is the health and safety of our staff, volunteers and customers.

- For questions regarding full-price carnival tickets bought on-site at the Carnival, please email info@rcsfun.com or call 602.935.4060.
- For all other questions, please email CTSCstatus@rodeohouston.com.